



36 (Pty) Ltd

STAR CROW

training and consulting services

Company Profile



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ABOUT US

Starcrow 36 (Pty) Ltd. is a registered training company with head office based in Delmas, Mpumalanga. The company has a diverse and high-quality services portfolio in Training and Development.

Starcrow 36 (Pty) Ltd. is recognised by numerous clients as a significant partner in training and development. The company provides a high-quality professional service that will be meaningful and of benefit to the employer and the employee in the development of skills and achievement of competence. The company's learning material is unit standard based and is regularly amended in line with re-registered unit standards.

Starcrow 36 (Pty) Ltd. is well positioned to grow both nationally and internationally. The company's existing service delivery in all nine provinces and some neighbouring countries provides a strong base for extended service delivery.

Starcrow 36 (Pty) Ltd. is committed to enhance safety at the workplace by complying with general legislation, standard safety practices and general safety procedures. Clients will be kept informed of any new legislative developments.

Starcrow 36 (Pty) Ltd. has a very strong services orientated head office which provides quality and administrative support. Our satellite branches allow us to provide a better service to our clients at a more affordable cost. We currently have branches in Pretoria (Gauteng), Brits (North-West), Middelburg (Mpumalanga) as well as Yzerfontein (Western Cape).

Starcrow 36 (Pty) Ltd. is accredited/certified with: MQA, TETA, CETA, ETDP, Department of Education and Labour and ISO 9001:2015.

STRATEGY

Vision

To Deliver an Affordable Service of Excellence

Mission Statement

Our Commitment and Delivery will ensure the Achievement of your Goals

Values

Core Value: Our Believe in our Creator

Foundational Values:

- *Integrity*
- *Honesty*
- *Professionalism*
- *Customer Orientation*
- *Accuracy*
- *Commitment*
- *Enthusiasm*
- *Responsiveness*
- *Quality Service*
- *Reliability*
- *Excellence*

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WHAT DO WE DO?

The company's focus is on training and development. Training can be conducted on site or alternative training facilities can be arranged including training at our Head Office.

Starcrow 36 (Pty) Ltd. always strive to provide a service that is to the advantage of our clients. Although our footprint is mainly focused on the mining industry we also deal with large companies in other industries. Our approach is to provide training for which we are accredited irrespective of the industry or sector. To provide the most cost-effective service we have the following types of training options:

- Ad-Hoc Training
- Monthly Assessor
- Management of Training Department

In addition, the following services are also provided:

- Facilitation of Client company induction
- On-site administration services
- Psychometric testing for operators (Vienna-Dover)

ACCREDITATION AND REGISTRATION

Starcrow 36 (Pty) Ltd. is accredited for training purposes with the following Sector Education and Training Authorities:

Mining Qualifications Authority (MQA)

Accreditation expiry date	01 November 2024
Skills Programmes Accredited for:	
MQA/SP/0120/10	Occupational health & safety activities for part time/workplace representatives and shop stewards in the mining and minerals sector
MQA/SP/0132/11	Maintain a conveyor belt system in the mining and minerals sector
MQA/SP/0170/17	Emergency based care (first aid)
MQA/SP/0179/20	Competent person A: The examination and declaring safe of a workplace in underground coal operations (continuous & conventional mining).
MQA/SP/0017/05	Competent person B: To install, maintain and remove any support in Underground Coal Mining Operations - Roofbolter Machine Support V3
MQA/SP/0066/08	Operate Mining Machinery in an Underground Coal Mine
MQA/SP/0127/10 (V2)	Flameproofing in Underground Fiery (Coal) Mines
MQA/SP/0126/10 (V2)	Gases and Gas Testing in Underground Fiery (Coal) Mines
MQA/SP/0043/05 (V4)	Blasting Assistant Operations in Underground Coal Mines
MQA/SP/0175/18 (A)	Competent Person A - The examination, making safe and declaring safe of surface mines, quarries, dumps and stockpiles (non - blasted)
MQA/SP/0175/18 (B)	Competent Person A - The examination, making safe and declaring safe of surface mines, quarries, dumps and stockpiles (blasted)
MQA/SP/0177/19	Operate Mobile Machinery for Surface Excavation Operations
SP/CLA-G017	Blasting Assistant in Surface Mines and Quarries
MQA/SP/0085/09	Generic management for middle managers in the mining and mineral sector

Transport Education and Training Authority (TETA)

Accreditation expiry date	16 February 2025
SAQA Unit Standards Accredited for:	
116231	Operate cab controlled overhead crane
116235	Operate a pendant controlled overhead crane
242974	Operate counter-balanced lift truck
253582	Lift and move a load using manual lifting equipment and tackle
119567	Perform basic life support and first aid procedures
242978	Operate truck-mounted cranes
116254	Operate a mobile crane
242982	Operate heavy crane
260781	Operate a telescopic boom handler
254154	Apply advanced techniques for operating four wheel drive (4WD) vehicles in on-road and off-road conditions
243272	Operate a Mobile Elevating Work Platform (MEWP)

Construction Education and Training Authority (CETA)

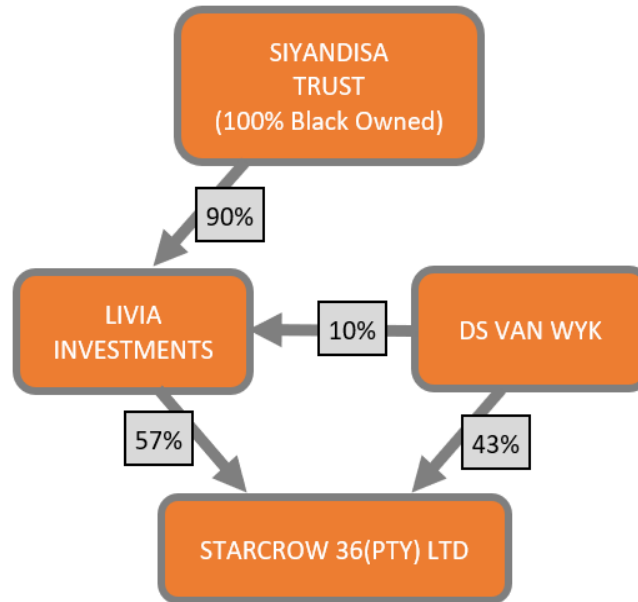
Accreditation expiry date	31 March 2023
SAQA Unit Standards Accredited for:	
12484	Perform basic fire fighting
229998	Explain and perform fall arrest techniques when working at height
229995	Install, use and perform basic rescues from fall arrest systems and implement the fall protection plan
262712	Operate a skid steer loader
262713	Operate a wheeled dozer
262727	Operate a backhoe/loader
262729	Operate a tracked dozer
262731	Operate a rigid body dump truck
262735	Operate a grader
262744	Operate an excavator
262745	Operate an articulated dump truck
262747	Operate a front end loader
262764	Operate a water cart
262790	Operate a service truck
262804	Operate a tractor
262805	Operate a roller
243275	Erect and dismantle prefabricated aluminium alloy scaffolding
263245	Erect, use and dismantle access scaffolding
15034	Work in confined spaces on construction sites

Education Training Development Practices (ETDP)

Accreditation expiry date	16 February 2025
SAQA Unit Standards Accredited for:	
115753	Conduct outcomes-based assessment
115759	Conduct moderation of outcomes-based assessments
117871	Facilitate learning using a variety of given methodologies

BROAD-BASED BLACK ECONOMIC EMPOWERED (BBBEE)

During 2017, 57% of the shares in Starcrow was sold to Livia Investments. Livia investments being a 90% black owned company, allows Starcrow 36 (Pty) Ltd. to adhere to the requirements in being recognised as a BBBEE compliant company. Our BBBEE ownership is demonstrated as follows:



As per the amended code series 100 of the amended codes of good practice issued under section 9 (1) of the B-BBEE Act no 53 of 2003 as amended by Act 46 of 2013, Starcrow 36 (Pty) Ltd. is:

- 51.3% Black Owned
- 30.78% Black female owned
- 23.1% Black designated group owned.
- 23.1% Black youth owned.

Based on this information as well as other information taken into account, Starcrow 36 (Pty) Ltd. is currently a Level 2 contributor.

OUR OPERATIONAL APPROACH

- Operational Managers, free of charge, when needed to address daily operational needs.
- Two-week turn-a-round on certificates.
- Customer Care Evaluations to ensure quality service delivery.
- Assessor performance appraisals.

OUR SERVICE DELIVERY

- Assessor's availability for 9 hours per day.
- Training material can be customised to incorporate client's specific requirements.
- Certification and licensing of learners.
- Monthly reporting on service delivered.
- Relevant Seta uploads to the National Learner Record Database systems.

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STARCROW ELECTRONIC MANAGEMENT SYSTEM (SEMS)

To keep up with market trends, Starcrow 36 (Pty) Ltd. developed its own electronic system to manage company operations more effectively.

Some of the many advantages to the clients that the system allows for is:

- All learner records, certificates and licenses are kept on record against the learner's profile.
- The system generates a QR code on the certificate as well as the license carry card. This will assist in identifying fraudulent certificates.
- Client portal allows clients to log in and have access to:
 - All learner details linked to their company.
 - Training records.
 - License expiry dates.
 - Communication between Client and Starcrow 36 (Pty) Ltd.

PROTECTION OF PERSONAL INFORMATION ACT

Starcrow 36 (Pty) Ltd. are currently implementing our compliance framework in relation to the Protection of Personal Information Act 4 of 2013 ("POPIA") and take the protection of personal information seriously.

Accordingly, we would like to ensure that we set the standard high from the outset, both internally and externally. For this purpose, and since all our clients qualify as data subjects as defined in POPIA, we value your privacy and shall take all reasonable measures and use all reasonable efforts to ensure that any personal information in our possession or which is processed in relation to our clients is kept confidential, stored in a secure manner and processed in terms of POPIA and South African law.

CURRENT CLIENTS

The following are some of our current clients:

- Anglo Platinum
- Thungela Resources
- Andru Mining
- Exxaro Resources
- Babcock SA
- Zizwe Opencast Mining
- Tharisa Minerals
- Samancor FerroChrome
- Seriti Coal
- Tronox KZN Sands
- Universal Coal Mining
- Katlego Coal
- Various other smaller companies

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BUSINESS ADMINISTRATION AND CONTACT INFORMATION

Registered Name	Starcrow 36 (Pty) Ltd.
Business Type	Private Company
VAT Registration Number	4170208377
Company Registration Number	2017/148131/07
Tax Reference Number	9695695149
B-BBEE Rating	Level 2 – Expiring February 2023
E-Mail Address	mail@starcrow36.co.za
Web Address	www.starcrow36.co.za
Postal Address	P.O. Box 1110, Delmas, 2210

Head Office	
Physical Address	23 4 th Street, Delmas, 2210
Contact Person/s	Johan van Staden-Coetzer
Contact Number/s	+27 13 6651330 +27 13 6654538
E-Mail Address	mail@starcrow36.co.za / johan@starcrow36.co.za
Fax Number	+27 13 665 4802
GPS Co-Ordinates	26.149362 – 28.682946

Branches			
North West	Gauteng	Mpumalanga	Western Cape
Plot 97, Silkaatsnek Rd (R511) Brits, 0250	388 Buffa Drive Groofofontein C.E. Pretoria, 0181	01 Vos Street Middelburg 1050	9 First Avenue Yzerfontein 7351

Branches	Contact Person/s	Contact Number/s	E-Mail Address
Gauteng/North West	Peet du Preez	+27 76 231 4855	peet@starcrow36.co.za
Central Mpumalanga / Limpopo	Sipho Machinini	+27 73 629 2947	sipho@starcrow36.co.za
North West/ Mpumalanga / KZN	Quintin Kruger	+27 76 984 3093	quintin@starcrow36.co.za
Yzerfontein	Retha Venter	+27 72 340 2407	retha@starcrow36.co.za

