



COMPANY PROFILE



36 (Pty) Ltd

STARCROW

training and consulting services

ABOUT US

Starcrow 36 (Pty) Ltd. is a registered skills development provider that provides high-quality training and development services to empower individuals and businesses. We have a diverse portfolio of services tailored to meet the unique needs of our clients, and our commitment to excellence is reflected in the recognition we have received from numerous clients.

We update our learning materials regularly in line with re-registered unit standards to remain relevant in the ever-changing landscape of training and development. Starcrow 36 (Pty) Ltd. is present throughout South Africa and neighboring countries, with branches in Delmas, Pretoria, Brits, Middelburg (MP), and Yzerfontein.

We are committed to enhancing workplace safety by complying with general legislation and keeping our clients informed of any new legislative developments. We are an ISO 9001:2015 certified company accredited with various SETAs and registered with the Department of Education and Labour.

Vision

To deliver an Affordable Service of Excellence

Mission

Our Commitment and Delivery will ensure the Achievement of your Goals

Core Value

Our Belief in our Creator

Foundational Values

- Integrity
- Honesty
- Professionalism
- Customer Orientation
- Accuracy
- Commitment
- Enthusiasm
- Responsiveness
- Quality Service
- Reliability
- Excellence

WHAT DO WE DO?

The company's primary objective centers on training and development. Our training programs can be conveniently presented on-site.

Starcrow 36 (Pty) Ltd. remains committed to delivering services that provide a competitive edge to our clients. While our core focus is on the mining industry, we cater to companies in other sectors as well. Our strategy is to provide accredited training programs regardless of the industry or sector.

We offer various training options to ensure our services are cost-effective, including:

- Ad-Hoc Training
- Monthly Assessor
- Management of Training Department

Furthermore, we offer the following services:

- Facilitation of client company induction
- Onsite administration services
- Psychometric testing for operators
- Material development
- E-Learning platforms

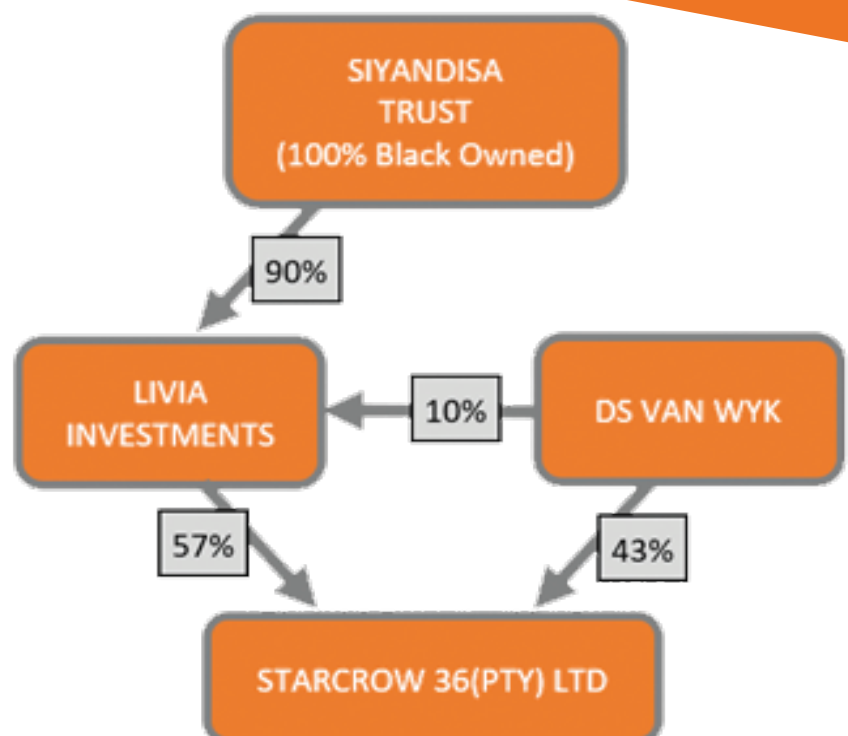
BROAD-BASED BLACK ECONOMIC EMPOWERED (BBBEE)

During 2017, 57% of the shares in Starcrow was sold to Livia Investments. Livia investments being a 90% black owned company, allows Starcrow 36 (Pty) Ltd. to adhere to the requirements in being recognised as a BBBEE compliant company. As per the amended code series 100 of the amended codes of good practice issued under section 9 (1) of the B-BBEE Act no 53 of 2003 as amended by Act 46 of 2013, Starcrow 36 (Pty) Ltd. is:

- 51.3% Black Owned
- 30.78% Black female owned
- 23.1% Black designated group owned.
- 23.1% Black youth owned.

Based on this information as well as other information taken into account, Starcrow 36 (Pty) Ltd. is currently a Level 2 contributor.

Our BBBEE ownership is demonstrated as follows:



ACCREDITATION AND REGISTRATION

Starcrow 36 (Pty) Ltd. is accredited for training purposes with the following Sector Education and Training Authorities:

- Mining Qualifications Authority
- Transport Education and Training Authority
- Construction Education and Training Authority
- Education Training Development Practices

OPERATIONAL APPROACH

- Operational Managers, free of charge, when needed to address daily operational needs.
- Two-week turn-a-round on certificates.
- Customer Care Evaluations to ensure quality service delivery.
- Assessor performance appraisals.

SERVICE DELIVERY

- Assessor's availability for 9 hours per day.
- Training material can be customised to incorporate client's specific requirements.
- Certification and licensing of learners.
- Monthly reporting on service delivered.
- Relevant Seta uploads to the National Learner Record Database systems.

View our Company accreditations by visiting the link at:

www.starcrow36.co.za

Or scan QR Code



CURRENT CLIENTS

The following are some of our current clients:

- Anglo Platinum
- Thungela Resources
- Andru Mining
- Exxaro Resources
- Babcock SA
- Zizwe Opencast Mining
- Tharisa Minerals
- Samancor FerroChrome
- Seriti Coal
- Tronox KZN Sands
- Universal Coal Mining
- Katlego Coal
- And more....

PROTECTION OF PERSONAL INFORMATION

Starcrow 36 (Pty) Ltd. is committed to safeguarding information in relation to the Protection of Personal Information Act 4 of 2013 ("POPIA") and take the protection of personal information seriously.

Accordingly, we would like to ensure that we set the standard high from the outset, both internally and externally. For this purpose, and since all our clients qualify as data subjects as defined in POPIA, we value your privacy and shall take all reasonable measures and use all reasonable efforts to ensure that any personal information in our possession or which is processed in relation to our clients is kept confidential, stored in a secure manner and processed in terms of POPIA and South African law.

STARCROW ELECTRONIC MANAGEMENT SYSTEM (SEMS)

Starcrow 36 (Pty) Ltd. developed its own electronic system to manage company operations more effectively.

Some of the many advantages to the clients that the system allows for is:

- All learner info, certificates and licenses are kept on record against the learner's profile.
- Verification of certificates and licenses can be done by scanning our uniquely developed QR codes on these documents.
- Client portal allows clients to log in and have access to:
 - o All learner details linked to their company.
 - o Training records.
 - o License expiry dates.
 - o Communication between Client and Starcrow 36 (Pty) Ltd.

BUSINESS ADMINISTRATION AND CONTACT INFORMATION

Registered Name	Starcrow 36 (Pty) Ltd
VAT Registration Number	4170208377
Company Registration Number	2017/148131/07
Tax Reference Number	9695695149
Contact Numbers	+27 13 665 1330
Email Address	mail@starcrow36.co.za
Web Address	www.starcrow36.co.za
Postal Address	P.O. Box 1110, Delmas, 2210

Head Office	23 4 th Street, Delmas, 2210
North West	Plot 97, Silkaatsnek Rd (R511), Brits, 0250
Gauteng	388 Buffa Drive, Grootfontein C.E., Pretoria, 0181
Mpumalanga	01 Vos Street, Middelburg, 1050
Western Cape	9 First Avenue, Yzerfontein, 7351

Contact Person/s		Contact Number/s	E-mail Address
Managing Director	Danie van Wyk	+27 72 106 3199	danie@starcrow36.co.za
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